

## About the Conservatorium:

The Wollongong Conservatorium of Music, established in 1972, provides the most comprehensive music education in the Illawarra. We ensure our music tutors are professional, qualified and experienced; enabling our students to not only learn from the best, but to be exposed to the wealth of experience our teachers bring to their students.

## At the Conservatorium, we value:

- Our customers
- Respect
- Inclusiveness
- Honesty
- Professionalism
- Integrity
- Educational excellence
- Performance excellence
- Maturity and responsibility

To achieve our goals and abide by our values, we would like to provide you with the key aspects of our Code of Conduct. We expect all members of the Conservatorium Community (staff, students & parents) to adhere to this Code:

## All members of the Conservatorium Community (being staff, students, parents and the general public) are expected to:

1. Treat each other with respect, dignity, honesty and integrity (remembering that young people learn best by example);
2. Show proper care and regard for Conservatorium property and the property of others;
3. Respect and contribute to the environment of teaching and learning at the Conservatorium;
4. Support the Conservatorium's governing Policies and Procedures;
5. Work constructively to deal promptly with any areas of concern; *and*
6. Acknowledge and affirm success in student, teacher and Conservatorium achievements.

## All Conservatorium staff are expected to:

1. Be professional at all times in their dealings with students, parents and other Conservatorium staff;
2. Present themselves in a respectable manner while representing the Conservatorium;
3. Support the educational values of the Conservatorium;
4. Actively participate in the life of the Conservatorium community;
5. Treat Conservatorium and student information with appropriate confidentiality and diligence; *and*
6. Be punctual for their work at the Conservatorium.

## All Conservatorium students are expected to:

1. Be punctual for lessons, performances, rehearsals and other activities at the Conservatorium;
2. Practice regularly between lessons and rehearsals; *and*
3. Present themselves in a respectable manner while learning at the Conservatorium.

## In addition, Conservatorium parents/guardians of students are expected to:

1. Show an active interest in their child's work and progress;
2. Ensure communication is kept open with the Conservatorium administration and teachers; *and*
3. Actively support the Conservatorium by completing all transactions in a timely fashion.

The Conservatorium exists to encourage students to learn about, participate in and enjoy music.