

Version Dated Sunday, 23 January 2022

Wollongong Conservatorium | Donations | Terms and Conditions

Wollongong Conservatorium (referred to as us or we) is Registered Company and Charity (ABN 31 080 489 685). We operate the website www.wollcon.com.au (the Website).

Wollongong Conservatorium is endorsed by the Australian Tax Office as a deductible gift recipient (ref. 310 804 896 85).

Donations of \$2 or more are tax deductible. You should however seek your own tax advice.

These are the Terms and Conditions which govern each use you make of the donation payment services provided through the Website.

These Terms and Conditions apply separately to each single donation that you make. Except as provided for in section 6, 'Recurring Donations', and unless specified by you, they do not form a contract allowing for future or successive transactions to be set up. By confirming on the Website that you wish to make a donation you agree to be bound by these Terms and Conditions for that donation.

Donors acknowledge that their donation is unconditional and that they cannot receive any benefit, advantage, right or privilege in return for a donation to Wollongong Conservatorium.

1. The donation services
 - a. We will use your donation at our discretion but within our stated charitable objectives.
All payments through the Website are to be made by payment card
 - b. Once you confirm to us through the Website that you wish to proceed with your donation your transaction will be processed through our payment services provider, Eway.
 - c. By confirming that you wish to proceed with your donation you authorize Eway to request funds from your credit or debit card provider.
Unauthorised card use
If you become aware of fraudulent use of your card, or if it is lost or stolen, you must notify your card provider.
2. Information from you
 - a. To make a donation you must provide your your name, address and email address; and details of the credit or debit card that you wish to use to fund the donation. That information will be used to process your donation. It is your responsibility to ensure you have provided the correct information.
 - b. When you submit your payment details our payment provider, Eway, will securely process your donation.
 - c. You should make sure that you are aware of Eway's terms and conditions, which may differ from our own, to ensure that you are comfortable with how they will process your personal data before you make a donation.

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- d. We won't share your personal details with any other third party other than is set out in our Privacy Policy. Our Privacy Policy forms part of these Donation Payment Terms and Conditions and by agreeing to these Terms and Conditions you are also agreeing to the way we use and protect your personal information in line with our Privacy Policy.
3. Refund policy
 - a. If you make an error in your donation please contact us either by email at enquiries@wollcon.com.au, by phone at +61 (02) 4228 1122 or by post at PO Box 62, Kieraville, NSW, 2500 within 14 days and a refund will be made to you if necessary.
4. Monthly donations
 - a. These Donation Payment Terms and Conditions will only apply to successive donations made through the Website where you have set up a recurring donation. When you set up a recurring donation you will be scheduling a series of donations to be made on the day of the month that you choose until you decide to cease the recurring donation and cancel it. You agree that these Terms and Conditions will apply to each of the donations in that series.
 - b. By confirming that you wish to proceed with a monthly donation you authorize our payment service provider Eway to request funds from your credit or debit card on the day of each month that you set.
 - c. To cancel your regular donation please contact us at enquiries@wollcon.com.au
5. General
 - a. We reserve the right to amend these Donation Payment Terms and Conditions at any time.
 - b. These Donation Payment Terms and Conditions are governed by NSW law.